

# Adventure Island Group Ticket Order Form

Order due two weeks prior to visit  
Pricing Valid March 2026- November 2026



Step 1: Contact Information	Group Name		Date of Park Visit		Contact Email Address	
	Group Mailing Address (No P.O. Boxes)		City	State	Zip	
	Contact Name		Contact Telephone			
Step 2: Select Your Products	<b>Adventure Island Group Admission</b>					
	Group Admission		<i>(Minimum 15 tickets required)</i>		\$ 49.00	\$ 52.67
	<b>Adventure Island Group Admission with Dining</b> One Time Dining Certificate: One entrée, one side item or dessert, and one Coca-Cola® fountain beverage at select restaurants. All Day Dining Deal: Get up to one entrée platter, one side item or dessert, and one Coca-Cola® fountain beverage each time through the line, once every 90 minutes. Sharing is prohibited. <i>Some restrictions may apply</i>					
	Group Admission Plus One- Time Dining		All Ages	\$ 59.00	\$ 63.43	
	Group Admission Plus All Day Dining- Adult		Ages 10 and older	\$ 79.00	\$ 84.93	
	Group Admission Plus All Day Dining- Child		Ages 3-9	\$ 59.00	\$ 63.43	
<b>Shipping Charge for Mail Out Orders Only</b>					\$	<b>10.00</b>
<b>Total</b>						

Step 3: How would you like to receive your tickets?	<b>(813) 987-5523   <a href="mailto:BGT.Groupsales@Buschgardens.com">BGT.Groupsales@Buschgardens.com</a></b>	
	<input type="checkbox"/> <b>Option 1:</b> <b>Advance Mail Out:</b> <ul style="list-style-type: none"> <li>Order form and payment must be submitted at least <b>two weeks</b> prior to the groups' visit date.</li> <li>If Florida Tax Exempt, a Consumer's Certificate of Exemption must be submitted with the order or the order will be placed with tax.</li> <li>Include \$10.00 for Shipping &amp; Handling</li> <li>Please specify shipping address if different from above.</li> <li>Tickets are shipped via FedEx and cannot be shipped to a P.O. Box.</li> <li>If paying with credit card, fax your completed order form, credit card authorization and Florida Tax Exempt Certificate (if applicable) to 407-370-1497.</li> <li>If paying by check, make check payable to SeaWorld Parks &amp; Entertainment. Mail check, completed order form and Florida Tax Exempt Certificate to the address below.</li> </ul> <p style="text-align: center;"><b>SeaWorld Parks and Entertainment</b>  <b>Attn: Group Sales Department</b>  <b>3605 E. Bougainvillea Blvd.</b>  <b>Tampa, FL 33612</b></p>	<input type="checkbox"/> <b>Option 2:</b> <b>Front Gate Pay &amp; Pick Up:</b> <ul style="list-style-type: none"> <li>Pickup tickets at the park on the day of the group's visit.</li> <li>Payment is due upon arrival and cannot be accepted in advance.</li> <li>Order form must be emailed to Group Sales at least one week prior to the group's visit date.</li> <li>Reservation confirmations will be emailed to the group contact prior to the group's visit date.</li> <li>If Florida tax exempt, a Consumer's Certificate of Exemption must be submitted with your order or the order will be placed with tax.</li> </ul>

The group must be based in the United States, Puerto Rico, the US Virgin Islands, or Canada. A minimum purchase of 15 paid admission tickets are required. Documentation/ certification of company or organization may be required (i.e. Occupational License, Federal Tax ID#, and all information must be on company/ organization letterhead). All tickets purchased on this form are NON-TRANSFERRABLE and are SUBJECT TO ADMISSION RESTRICTIONS. Tickets may only be used by group members and chaperones entering as part of a group. Purchaser's right to purchase group tickets will be suspended if unauthorized use or resale of tickets occurs.



## Group Sales Frequently Asked Questions

(813) 987-5523 | [BGT.Groupsales@Buschgardens.com](mailto:BGT.Groupsales@Buschgardens.com) |

3605 E. Bougainvillea Blvd. Tampa, FL 33612

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Q: What do I need to do with this order form? Do I send it back, or can I just bring it to the park?

A: For *Front Gate* Pick Up or for *Advance Pick Up*, please email (or fax) the form back to us at least one week prior to your group's visit. For *Mail Out*, please send the form with payment at least 2 weeks prior to the visit.

Q: Do you accept Florida tax-exemption?

A: Absolutely! Please send a copy of your group's Florida Consumer's Certificate of Exemption with your order. Your payment must also be from the organization, via either an organizational check or organizational credit card.

Q: My organization cannot cut a check for the group, and I do not have access to the organizational credit card. Can I still use our tax-exemption?

A: Sorry, no. Unless the payment comes directly from the organization (via organizational check or credit card), we have to charge tax.

Q: Our organization is not tax-exempt, what other types of payment to you accept?

A: We accept organizational checks or organizational credit cards, personal credit cards, or cashier's checks. We're sorry, but cash, personal checks, money orders, and purchase orders (POs) are not acceptable forms of payment.

Q: Our organization has a credit card that we can use, but the credit card holder will not be present. Can we still use the card?

A: Sorry, but no. We require the credit card holder to be present if the tickets are being picked up at the park, even when using an organizational or company card.

Q: Can we make individual payments at the *front gate*?

A: Group orders need to be processed in one transaction.

Q: Can I pre-pay for the tickets, and then pick them up when I get to the park?

A: Unfortunately, no. Tickets picked up at the *front gate* will need to be paid for upon arrival. The only time we can accept pre-payment is for *Mail Out* orders.

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Q: Can I send it sooner than 2 weeks prior to the visit?

A: Of course! However, *Mail Out* orders cannot be processed any sooner than 90 days prior to your visit date.

Q: When can I expect for the tickets to be mailed to me?

A: Please allow 2 weeks for processing. Depending on the time of year that the order is received, we may take more time to process the order

Q: Will I get a confirmation/ receipt?

A: *Mail Out* and *Advance Pick Up* orders will receive a confirmation/ receipt with the tickets. *Front Gate Pick Up* orders will receive a confirmation via email within 2-4 business days. A receipt will be given when payment is processed at the park.

Q: How do I get my All Day Dining Wrist Bands?

A: To receive your All Day Dining wristband, present your All Day Dining voucher at any participating restaurant. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants.

Q: What can I get with my All Day Dining Voucher? Can I share?

A: Get up to 1 entree platter, 1 side item or dessert, and 1 Coca-Cola® fountain beverage once every 90 minutes. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants. Sharing is prohibited.

**\*\*\*\*\* Riders are not permitted to have any loose articles on any of our major attractions. Ride locations will have one-time use, key pad operated lockers available for rent. Self-service kiosks accept cash and credit cards.**

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### Advance Mail Out Payment Information

Payment must be made via credit card, organizational check, or cashier's check.

Order and payment due 2 weeks prior to visit

Please allow 10 days to process and ship your order.

- Paying by credit card
  - If paying with credit card, you will be sent a secure payment link via Sertifi to the email address entered on the order form.
- If paying by check
  - Please make check payable to: SeaWorld Parks & Entertainment
  - Mail completed order form and Florida Tax Exempt Certificate (if applicable) to the address below:  
**SeaWorld Parks and Entertainment**  
**Attn: Group Sales Department**  
**3605 E. Bougainvillea Ave. Tampa, FL 33612**

### Front Gate Pay & Pick Up Payment Information

Payment must be made via credit card, organizational check, or cashier's check.

- Check here if paying by credit card.
  - Please bring a copy of your group's Florida Consumer's Certificate of Exemption with your order confirmation number to Front Gate on the day of your visit.
  - Your payment must be from the organization, via organizational credit card.
- Check here if paying by check.
  - Please bring a copy of your group's Florida Consumer's Certificate of Exemption with your order confirmation number to Front Gate on the day of your visit
  - Your payment must be from the organization, via organizational check.
  - Payment must be exact.
  - Please make check payable to: SeaWorld Parks & Entertainment



SeaWorld Parks & Entertainment Ticket Return Form

Please send tickets to:
Busch Gardens Tampa Bay
Attn: Group Sales
3605 E. Bougainvillea Blvd.
(813) 987-5523

How many tickets are you returning?

How many meal vouchers are you returning?

Youth Admissions (k-12):
Chaperone Admissions:
Complimentary Chaperone Admissions:
Total:

All Day Dining:
One Time Dining Voucher:
Snack Voucher:
Total:

Refund Policy:

No refund will be given for any complimentary admission products.

If the number of youth tickets returned reduces the number of complimentary chaperone admissions your group received, then the appropriate number of complimentary chaperone admissions must be returned. If they are not returned your groups refund amount will be reduced.

No ticket refunds will be processed beyond 30 days of the expiration date printed on the tickets.

No exchanges accepted. Please allow up to 90 days for your refund to be processed. SeaWorld Parks & Entertainment is not responsible for lost or stolen tickets.

Refunds will be issued to the original purchaser only.

Print Name:
School or Organization Name:
Contact Name (First & Last)
Street Address:
City:
State:
Zip
code:
Phone Number:
Extension:
Email Address:
Please circle the method of payment that was used for this purchase
Please enter the last four digits of the credit card (if applicable)

INTERNAL USE ONLY BELOW THIS LINE

Customer Number
Order Number
Ticket Types
Outstanding
Ticket Numbers
Value
Refund Amount
Date Sent
Notes